


# MANATEE COUNTY GOVERNMENT NONCOMPETITIVE INTENT TO AWARD

<b>SUBJECT</b>	Licenses, Implementation and Maintenance of an Additional Module to Existing Trapeze Software	<b>DATE POSTED</b>	MC <u>XSE 2/1/16</u> DS <u>XSE 2/1/16</u> CC <u>N/A</u>
<b>PURCHASING REPRESENTATIVE</b>	Matt Donley, 941-749-3062	<b>DATE CONTRACT SHALL BE AWARDED</b>	Upon successful completion of contract negotiations
<b>DEPARTMENT</b>	Public Works, Transit Division	<b>CONSEQUENCES IF DEFERRED</b>	County would continue to handle phone calls manually and clients may not receive timely information in the event of an emergency or disaster.
<b>SOLICITATION</b>	Task 20153188	<b>AUTHORIZED BY DATE</b>	Matt Donley  January 27, 2016

### NOTICE OF INTENT TO AWARD

Noncompetitive Award to Trapeze Software Group, Inc. (Trapeze), d.b.a. TripSpark Technologies (Tripspark) to purchase software licenses, software maintenance, and implementation services to install an Interactive Voice Response (IVR) system to existing County licensed Trapeze software.

### ENABLING/REGULATING AUTHORITY

Federal/State law(s), administrative ruling(s), Manatee County Comp Plan/Land Development Code, ordinances, resolutions, policy.

Manatee County Code of Laws

### BACKGROUND/DISCUSSION

The Manatee County Public Works Department, Transit Division, is in need of an IVR system to alleviate manual phone calls, improve daily operational efficiency and customer service, and better serve clients in the event of an emergency or disaster. The County currently licenses and maintains software from Trapeze which allows the Transit Division to establish and maintain a paratransit database with trip scheduling functionality. The TripSpark IVR software is the proprietary IVR software which interfaces with the current Trapeze software. The IVR module conforms to the specific operating specifications developed by the Transit Division and can only be maintained by TripSpark.

If a vendor believes this item is not a non-competitive procurement, Manatee County Purchasing Division requires prospective vendors provide information regarding their ability to supply the commodity or contractual services described prior to the date indicated for "date contract shall be awarded".

<b>ATTACHMENTS</b> (List in order of attached)		<b>FUNDING SOURCE</b> (Acct Number & Name)	4369008941-552005 (FTA Funds) <input checked="" type="checkbox"/> Funds Verified <input type="checkbox"/> Insufficient Funds
<b>COST</b>	The amount for the software licenses, first year maintenance and implementation services is approximately \$110,000.	<b>AMT/FREQ OF RECURRING COSTS</b> (Attach Fiscal Impact Statement)	Annual software maintenance fees estimated at \$14,000. Could increase to an estimated \$18,000 annually if the allowance for booked trips per day increases from 450 to 799.