

MANATEE COUNTY GOVERNMENT

NOTICE OF INTENT TO AWARD A SINGLE SOURCE CONTRACT

SUBJECT/TITLE	ServiceLink Mobile Workforce Management Software	DATE POSTED	MC Website _____
PROCUREMENT REPRESENTATIVE	Ashley Forrest, Procurement Agent III	DATE CONTRACT SHALL BE AWARDED	October 29, 2025
DEPARTMENT	Utilities	AUTHORIZED BY DATE	Jacob Erickson, Purchasing Official
TASK NO.	25-TA006006AF		

NOTICE OF INTENT TO AWARD A SINGLE SOURCE CONTRACT

The Manatee County Procurement Division provides notice of its intent to award a single source contract with a value of \$125,000.00 with N. Harris Computer Corporation for the provision of ServiceLink Mobile Workforce Management Software.

ENABLING/REGULATING AUTHORITY

Federal/State law(s), administrative ruling(s), Manatee County Comp Plan/Land Development Code, ordinances, resolutions, policy.

Manatee County Code of Laws

BACKGROUND/DISCUSSION

The Manatee County Procurement Division has completed a due diligence review and intends to procure ServiceLink Mobile Workforce Management Software from N. Harris Computer Corporation without conducting a competitive solicitation process for the following reason(s):

ServiceLink Mobile Workforce Management software provides a fully integrated, out-of-the-box interface with the County's existing Customer Information System (CIS), UMAX, developed by Itineris. The vendor's established partnership with Itineris enables direct system integration that supports data accuracy, operational consistency, and alignment with existing workflows. ServiceLink has been in use by the Utilities Department since 2020, allowing the County to maintain standardized processes, minimize retraining requirements, and avoid additional integration or implementation costs associated with other platforms.

Any company that believes it can provide this good/service, must submit detailed information about its good/service to the Manatee County Procurement Division at purchasing@mymanatee.org no later than October 28, 2025 for evaluation and consideration.