

# MANATEE COUNTY GOVERNMENT

## NOTICE OF INTENT TO AWARD A SINGLE SOURCE CONTRACT

<b>SUBJECT/TITLE</b>	Priority Dispatch System-ProQA Software Annual Maintenance	<b>DATE POSTED</b>	MC Website _____
<b>PROCUREMENT REPRESENTATIVE</b>	Thomas Couchois Jr, Procurement Agent II	<b>DATE CONTRACT SHALL BE AWARDED</b>	October 1, 2025
<b>DEPARTMENT</b>	Public Safety	<b>AUTHORIZED BY DATE</b>	Jacob Erickson, Purchasing Official
<b>TASK NO.</b>	26-N004955TC		

### NOTICE OF INTENT TO AWARD A SINGLE SOURCE CONTRACT

The Manatee County Procurement Division provides notice of its intent to award a single source contract with a value of \$79,800.00 with Priority Dispatch Corp. for the provision of Priority Dispatch System-ProQA Software Annual Maintenance.

### ENABLING/REGULATING AUTHORITY

**Federal/State law(s), administrative ruling(s), Manatee County Comp Plan/Land Development Code, ordinances, resolutions, policy.**

Manatee County Code of Laws

### BACKGROUND/DISCUSSION

Manatee County Procurement Division has completed a due diligence review and intends to procure Priority Dispatch System-ProQA Software Annual Maintenance from Priority Dispatch Corp. without conducting a competitive solicitation process for the following reason(s):

Manatee County's Public Safety Department requires extending the ProQA software from Priority Dispatch Corp to continue providing efficient emergency dispatch services. Priority Dispatch Corp, a reputable research company, plays a vital role in training and certifying telecommunicators and quality assurance personnel, ensuring their proficiency in dispatching using established emergency protocols. Having utilized Priority Dispatch Corp's protocols for over two decades, Manatee County's hardware is tailored to seamlessly integrate with ProQA software, with the added advantage of the MTPS offering swift responses to medical facilities by streamlining 9-1-1 call questions. While a competitor may offer similar services, Priority Dispatch Corp's protocols stand out for their comprehensive systems approach. Opting for a new provider would entail significant costs, such as purchasing licenses and certifications for personnel, alongside potential disruptions to the Emergency Communications Center's infrastructure. Maintaining the current software not only mitigates expenses but also upholds a standardized approach to emergency calls, safeguarding effective responses in Manatee County. The absence of ProQA software could compromise emergency call handling, emphasizing the crucial need for extending the existing system.

Any company that believes it can provide this good/service, must submit detailed information about its good/service to the Manatee County Procurement Division at [purchasing@mymanatee.org](mailto:purchasing@mymanatee.org) no later than September 23, 2025 for evaluation and consideration.