

MANATEE COUNTY GOVERNMENT

NOTICE OF INTENT TO AWARD A SINGLE SOURCE CONTRACT

| | | | |
|-----------------------------------|---|---------------------------------------|-------------------------------------|
| SUBJECT/TITLE | Interactive Voice Response (IVR) Phone System | DATE POSTED | MC Website _____ |
| PROCUREMENT REPRESENTATIVE | Thomas Couchois Jr, Procurement Agent II | DATE CONTRACT SHALL BE AWARDED | November 8, 2024 |
| DEPARTMENT | Development Services | AUTHORIZED BY DATE | Jacob Erickson, Purchasing Official |
| TASK NO. | 25-R085924TC | | |

NOTICE OF INTENT TO AWARD A SINGLE SOURCE CONTRACT

The Manatee County Procurement Division provides notice of its intent to award a single source contract with a value of \$117,235.00 with Selectron Technologies, Inc. for the provision of Interactive Voice Response (IVR) Phone System.

ENABLING/REGULATING AUTHORITY

Federal/State law(s), administrative ruling(s), Manatee County Comp Plan/Land Development Code, ordinances, resolutions, policy.

Manatee County Code of Laws

BACKGROUND/DISCUSSION

Manatee County Procurement Division has completed a due diligence review and intends to procure Interactive Voice Response (IVR) Phone System from Selectron Technologies, Inc. without conducting a competitive solicitation process for the following reason(s):

The Manatee County Development Services Department has successfully utilized Selectron Technologies, Inc.'s Interactive Voice Response (IVR) phone system for several years, demonstrating a commitment to efficient and streamlined operations. This state-of-the-art automated voice response system has empowered contractors and citizens to easily interact with the Building Department for various purposes, such as reviewing permit plans, facilitating payments, and scheduling inspections, ensuring a smooth and hassle-free process. Notably, this proprietary software, exclusively tailored to the permitting system, underscores the department's dedication to precision and excellence. As the authorized provider for upgrades and maintenance of the IVR system, Selectron Technologies, Inc. ensures a reliable and secure solution for the department's essential functions.

Any company that believes it can provide this good/service, must submit detailed information about its good/service to the Manatee County Procurement Division at purchasing@mymanatee.org no later than November 7, 2024 for evaluation and consideration.