

**REQUEST FOR PROPOSAL #15-2392FL
PROFESSIONAL DATA SERVICES AND ANALYTICS PLATFORM FOR
EMPLOYEE HEALTH BENEFITS DIVISION**

Manatee County, a political subdivision of the State of Florida (hereinafter "Manatee County" or the "County") will receive proposals from individuals, corporations, partnerships, and other legal entities authorized to do business in the State of Florida, to provide Professional Data Services and Analytics Platform for the Employee Health Benefits Division.

DEADLINE FOR CLARIFICATION REQUESTS: **August 7, 2015 at 5:00 PM** shall be the deadline to submit all inquiries, suggestions, or requests concerning interpretation, clarification or additional information pertaining to this Request for Proposal to the Manatee County Purchasing Division. This deadline has been established to maintain fair treatment for all potential bidders or Proposers, while ensuring an expeditious transition to a final agreement.

TIME AND DATE DUE: Proposals will be received until **August 19, 2015 at 4:00 P.M.** at which time they will be **publicly opened**. All interested parties are invited to attend this opening.

TABLE OF CONTENTS:

Section A: Information to Proposers	Pages 2-8
Section B: Scope of Services	Page 9
Section C: Form of Proposal	Pages 10-13
Section D: Selection	Pages 14-15
Proposal Signature Form	Attachment A
Environmental Crimes Certification	Attachment B
System Qualification Response	Attachment C

Important Note: **Lobbying is prohibited. Please review paragraph A.17 carefully to avoid violation and possible sanctions.**

FOR INFORMATION CONTACT:

Frank G. Lambertson
Purchasing Division Contracts Negotiator
PHONE (941) 749-3042, FAX (941)749-3034
Email: frank.lambertson@mymanatee.org
Manatee County Financial Management Department

AUTHORIZED FOR RELEASE: 

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SECTION A: INFORMATION TO PROPOSERS

PROPOSERS MUST COMPLY WITH THE FOLLOWING INSTRUCTIONS TO BE CONSIDERED FOR SELECTION.

A.01 OPENING LOCATION

These proposals will be publicly opened at Manatee County Purchasing Division, 1112 Manatee Avenue West, 8th Floor, Suite 803, Bradenton, Florida 34205, in the presence of County officials at the time and date stated herein. All Proposers or their representatives are invited to attend.

A.02 PROPOSAL INFORMATION AND PROPOSAL DOCUMENTS

Request For Proposal (RFP) and documents related the RFP are posted PDF on <http://www.mymanatee.org> and are available for download, at the Manatee County web page select "Bids and Proposals". You may access these files using Adobe Acrobat software. You may download a free copy of this software (Adobe) from the County's web page if you do not have.

Manatee County collaborates with the Manatee Chamber of Commerce on distributing solicitations using the Chambers website: <http://www.Manateechamber.com>. This step is in addition to the posting on Manatee County Government web page.

Manatee County may also use an internet service provider to Proposals, such as <http://www.DemandStar.com>. Participation in the DemandStar system is not a requirement for doing business with Manatee County.

Note: The County posts the **Notice of Intent to Negotiate** prior to COMMENCING NEGOTIATIONS with the selected firms.

IT IS THE RESPONSIBILITY OF EACH PROPOSER, PRIOR TO SUBMITTING THEIR PROPOSAL, TO CONTACT THE MANATEE COUNTY PURCHASING DIVISION (see contact information on page one of this document) TO DETERMINE IF ADDENDA WERE ISSUED AND TO MAKE SUCH ADDENDA A PART OF THEIR PROPOSAL.

A.03 REQUIREMENTS FOR FORMAT AND DELIVERY OF PROPOSALS

Any proposal received after the stated time and date will not be considered. It shall be the sole responsibility of the Proposer to have their proposal delivered to the Manatee County Purchasing Division for receipt on or before the stated time and date. If a proposal is sent by U.S. Mail, the Proposer shall be responsible for its timely delivery to the Purchasing Division. Proposals delayed by mail shall not be considered, shall not be opened at the public opening, and arrangements shall be made for their return at the Proposer's request and expense.

Proposals must be submitted in the format specified in Section C hereof. The contents of each proposal shall be **separated and arranged with tabs in the same order as listed in the Subsections within Section C** identifying the response to each specific item thereby facilitating expedient review of all responses.

A.04 CLARIFICATION & ADDENDA

Each Proposer shall examine all Request for Proposal documents and shall judge all matters relating to the adequacy and accuracy of such documents. Any inquiries, suggestions or requests concerning interpretation, clarification or additional information pertaining to the Request for Proposal shall be made in writing through the Manatee County Purchasing Division. The County shall not be responsible for oral interpretations given by any County employee, representative, or agent. The issuance of a written addendum by the Purchasing Division is the only official method whereby interpretation, clarification or additional information can be given.

Addenda shall be posted on <http://www.mymanatee.org>; however, it shall be the responsibility of each Proposer, prior to submitting their proposal, to contact the Manatee County Purchasing Division at (941)748-4501, ext. 3014 to determine if addenda were issued and to acknowledge receipt of same on the Proposal Signature page (Attachment A) and to make such addenda a part of their proposal.

DEADLINE FOR CLARIFICATION REQUESTS: August 7, 2015 at 5:00 PM shall be the deadline to submit all inquiries, suggestions, or requests concerning interpretation, clarification or additional information pertaining to this Request for Proposal to the Manatee County Purchasing Division.

This deadline has been established to maintain fair treatment for all potential bidders or Proposers, while ensuring an expeditious transition to a final agreement.

A.05 SEALED & MARKED

Manatee County requires a total of six copies of your proposal to be submitted in one sealed package. The contents of your sealed package shall include: **One signed Original (marked Original) and Four (4) Copies (each marked Copy) and One (1) Electronic copy.** The electronic copy shall be in a pdf format and submitted on a CD or USB flash drive which is non-returnable. **All six copies of your proposal shall be identical.**

Your proposal package shall be submitted in one sealed package addressed from your company (name and address) and clearly marked on the outside "**Sealed Proposal #15-23923FL Data Services and Analytics Platform**" and addressed to:

Manatee County Purchasing Division
1112 Manatee Avenue West, Suite 803
Bradenton, FL 34205

A.06 LEGAL NAME

Proposals shall clearly indicate the legal name, address and telephone number of the Proposer (company, firm, partnership, individual). Proposals shall be signed above the typed or printed name and title of the signer. The signer shall have the authority to bind the Proposer to the submitted proposal.

A.07 PROPOSAL EXPENSES

All expenses for making proposals to the County are to be borne by the Proposer.

A.08 EXAMINATION OF OFFER

The examination of the proposal and the Proposer generally requires a period of not less than one hundred twenty (120) calendar days from the date of the opening of the proposals.

A.09 DISCLOSURE

Upon receipt, all inquiries and responses to inquiries related to this Request for Proposal become "Public Records" and are subject to public disclosure consistent with Chapter 119, Florida Statutes.

Proposals become subject to disclosure thirty (30) days after the Opening or if a notice of intended award decision is made earlier than this time as provided by Florida Statute 119.071(1) (b). No announcement of review of the offer shall be conducted at the public opening. If the County rejects all offers and concurrently notices its intent to reissue the solicitation, initial offers are exempt until the County provides notice of its intended decision or, thirty (30) days after the opening of the new offers.

Pursuant to Florida Statutes 119.0701, to the extent successful Proposer is performing services on behalf of the County, successful Proposer must:

- a. Keep and maintain public records that ordinarily and necessarily would be required by the County in order to perform the service;
- b. Provide the public with access to public records on the same terms and conditions that the County would provide and at a cost that does not exceed the cost provided in F.S. Chapter 119, or as otherwise provided by law;

- c. Ensure that public records that are exempt or confidential and exempt from public records disclosure requirements are not disclosed except as authorized by law, and;
- d. Meet all requirements for retaining public records and transfer, at no cost, to the County all public records in possession of successful Proposer upon termination of the awarded Agreement and/or PO and destroy any duplicate public records that are exempt or confidential from public records disclosure requirements. All records stored electronically must be provided to the County in a format this is compatible with the County's information technology systems.

A.10 ERRORS OR OMISSIONS

Once a proposal is submitted, the County shall not accept any request by any Proposer to correct errors or omissions in the proposal.

A.11 DISQUALIFICATION DUE TO NON-RESPONSIVENESS

Manatee County reserves the right to find that any proposal received which does not contain all of the information, attachments, verification, forms or other information, may be considered non-responsive and therefore be disqualified from eligibility to proceed further in the RFP process.

A.12 RESERVED RIGHTS

The County reserves the right to accept or reject any and/or all proposals, to waive irregularities and technicalities, and to request resubmission. Any sole response received by the first submission date may or may not be rejected by the County, depending on available competition and timely needs of the County. The County reserves the right to award the contract to a responsible Proposer submitting a responsive proposal, with a resulting negotiated agreement which is most advantageous and in the best interests of the County. The County shall be the sole judge of the proposal, and the resulting negotiated agreement that is in its best interest and its decision shall be final. Also, the County reserves the right to make such investigation as it deems necessary to determine the ability of any Proposer to perform the work or service requested. Information the County deems necessary to make this determination shall be provided by the Proposer. Such information may include, but shall not be limited to: current financial statements prepared by an independent CPA; verification of availability of equipment and personnel; and past performance records.

A.13 APPLICABLE LAWS

Proposer must be authorized to transact business in the State of Florida. All applicable laws and regulations of the State of Florida and ordinances and regulations of Manatee County will apply to any resulting agreement. Any

involvement with any Manatee County procurement shall be in accordance with Manatee County Code Chapter 2-26.

A.14 CODE OF ETHICS

With respect to this proposal, if any Proposer violates, directly or indirectly, the ethics provisions of the Manatee County Purchasing Code and/or Florida criminal or civil laws related to public procurement, including but not limited to Florida Statutes Chapter 112, Part II, Code of Ethics for Public Officers and Employees, such Proposer will be disqualified from eligibility to perform the work described in this Request for Proposal, and may also be disqualified from furnishing future goods or services to, and from submitting any future bids or proposals to supply goods or services to, Manatee County.

By submitting a proposal, the Proposer represents to the County that all statements made and materials submitted are truthful, with no relevant facts withheld. If a Proposer is determined to have been untruthful in its proposal or any related presentation, such Proposer will be disqualified from eligibility to perform the work described in this Request for Proposal, and may also be disqualified from furnishing future goods or services to, and from submitting any future bids or proposals to supply goods or services to, Manatee County.

A.15 COLLUSION

By offering a submission to this Request for Proposal the Proposer certifies the Proposer has not divulged to, discussed or compared his proposal with other Proposers and has not colluded with any other Proposer or parties to this proposal whatsoever. Also, the Proposer certifies, and in the case of a joint proposal, each party thereto certifies, as to their own organization that in connection with this proposal:

- a. any prices and/or data submitted have been arrived at independently, without consultation, communication or agreement, for the purpose of restricting competition, as to any matter relating to such prices and/or cost data, with any other Proposer or with any competitor;
- b. any prices and/or cost data quoted for this proposal have not been knowingly disclosed by the Proposer prior to the scheduled opening directly or indirectly to any competitor;
- c. no attempt has been made or will be made by the Proposer to induce any other person or firm to submit or not to submit a proposal for the purpose of restricting competition;
- d. the only person or persons interested in this proposal as principal or principals is/are named therein and that no person other than therein mentioned has any interest in this proposal or in the contract to be entered into; and

- e. no person or agency has been employed or retained to solicit or secure this contract upon an agreement or understanding for a commission, percentage, brokerage, or contingent fee, excepting bona fide employees.

A.16 PUBLIC ENTITY CRIMES

In accordance with Section 287.133, Florida Statutes, a person or affiliate who has been placed on the convicted vendor list following a conviction for a public entity crime may not submit a proposal on a contract to provide any goods or services to a public entity, may not submit a proposal on a contract with a public entity for the construction or repair of a public building or public work, may not submit proposals on leases or real property to a public entity, may not be awarded or perform work as a contractor, supplier, subcontractor, or consultant under a contract with any public entity, and may not transact business with any public entity in excess of the threshold amount provided in Section 287.017 for Category Two for a period of 36 months from the date of being placed on the convicted vendor list.

In addition, Manatee Code of Laws Chapter 2-26 Article V prohibits the award of County contracts to any person or entity who/which has, within the past 5 years, been convicted of, or admitted to in court or sworn to under oath, a public entity crime or of any environmental law that, in the reasonable opinion of the Purchasing Official, establishes reasonable grounds to believe the person or business entity will not conduct business in a reasonable manner.

To ensure compliance with the foregoing, the Code requires all persons or entities desiring to contract with the County to execute and file with the purchasing official an affidavit, executed under the pain and penalties of perjury, confirming that person, entity, and any person(s) affiliated with the entity, does not have such a record and is therefore eligible to seek and be awarded business with the County. **Proposer is to complete Attachment "B" and submit with your proposal.**

A.17 LOBBYING

After the issuance of any Request for Proposal, prospective Proposers, or any agent, representative or person acting at the request of such Proposer shall not contact, communicate with or discuss any matter relating in any way

to the Request for Proposal with any officer, agent or employee of Manatee County other than the Purchasing Official or as directed in the Request for Proposal. This prohibition includes the act of carbon copying officers, agents or employees of Manatee County on email correspondence. This requirement begins with the issuance of a Request for Proposal, and ends upon execution of the final Contract or when the Proposal has been canceled. Violators of this prohibition shall be subject to sanctions as provided in the Manatee County Purchasing Code of Law Chapter 2-26.

A.18 EQUAL EMPLOYMENT OPPORTUNITY

In accordance with the provisions of Title VI of the Civil Rights Act of 1964 and Title 15, Part 8 of the Code of Federal Regulations, Manatee County hereby notifies all prospective Proposers that they will affirmatively ensure minority business enterprises will be afforded full opportunity to participate in response to this advertisement and will not be discriminated against on the grounds of race, color or national origin in consideration for an award of contract.

A.19 AMERICANS WITH DISABILITIES ACT

The Board of County Commissioners of Manatee County, Florida, does not discriminate upon the basis of any individual's disability status. This non-discrimination policy involves every aspect of the County's functions including one's access to, participation, employment, or treatment in its programs or activities. Anyone requiring reasonable accommodation for the **public meetings** specified herein (i.e. Information Conference or Proposal Opening), should contact the person named on the first page of this document at least twenty four (24) hours in advance of the activity to request accommodations.

END SECTION A

SECTION B: SCOPE OF SERVICES

B.01 BACKGROUND INFORMATION

Data Services and Analytics Platform:

Manatee County Government is the plan administrator for the self-funded health plan for the employees of the Board of County Commissioners and the local Constitutional Agencies. As a self-funded entity, it is critical to continually monitor the impact the plan has on the fund and seek out opportunities to impact costs and utilization. Additionally, Manatee has a unique plan design in place that requires employees to attend to their preventative care, the opportunities to improve efficiencies with enrollment into the plan design and increase our employee's awareness of their options and opportunities can be a value-added service to the employees.

B.02 TECHNICAL REQUIREMENTS

Manatee County Government is seeking a vendor to partner with the Employee Health Benefits division to provide the following features:

- Comprehensive data warehouse containing medical, dental, Rx, lab and wellness data with the capacity to hold at least 5 years of historical claim data (unlimited preferred).
- Predictive modeling capabilities, including trend analyses, Risk Indices and Care Quality Gaps Reporting across all external and internal programs.
- Options for an employee portal to view claim activity, wellness activity, rewards, etc.
- Population Health Management tools.
- Product certification (e.g. from the National Committee for Quality Assurance (NCQA), Healthcare Effectiveness Data and Information Set (HEDIS)
- Flexibility to support Client Customization coupled with a robust search engine to meet ad-hoc needs.
- Product has imbedded security measures in place consistent with federal obligations to protect Identifiable Health Information.
- Data tracking specific to plan level eligibility.

END SECTION B

SECTION C: FORM OF PROPOSAL

This section identifies specific information which must be contained within each proposal. The contents of each proposal shall be **separated** and **arranged with tabs** in the same order as listed throughout Section C identifying the response to each specific subsection and its criterion. These evaluation factors shall determine the successful proposal.

The information provided shall be used to determine those Proposers with perceived ability to perform the Scope of Services as stated in this Request for Proposal which may overall best meet the needs of Manatee County. An oral interview with those Proposers reasonably susceptible of being selected for award may be conducted for the purposes of additional evaluation of both ability and benefit to Manatee County. See Section D. Selection.

C.01 MINIMUM QUALIFICATIONS (Licensing) TO BE CONSIDERED

To qualify for consideration, the Proposer(s) must present proof of any licensing or certification which will be required by law to perform the services set out in the scope of services required in this RFP.

Proposals may be presented by a single business entity, a joint venture, or partnership.

Proposers must be licensed to do business in the State of Florida.

Prior to any consideration of the Proposals submitted in response to this Request for Proposal, Proposers are to document they have current and verifiable experience overseeing the performance of services described within the scope of services set forth herein. In the event more than one entity is going in making this proposal, each entity shall set forth its respective experience and qualification for those areas the entity intends to perform.

If subcontractors are to be used in your proposal in order to meet the minimum experience requirements, detail the business entity (s), description of the service provided, and provide information in response to each subsection of this Section C in the same level of detail and tabbed order as required for the Proposer.

MINIMUM EXPERIENCE TO BE CONSIDERED

To validate experience, Proposer shall provide the following details to support his/her relevant past performance.

Proposers shall have substantial, current and verifiable experience in performing or overseeing the performance of the services described within the scope of services set forth herein. In the event more than one entity is joining in making

this proposal, each entity shall set forth its respective experience and qualifications for those areas the entity intends to perform.

If subcontractors are to be used in your proposal given to meet the minimum qualifications detail the business entities, description of the service provided, and responses in the same level of detail and tabbed order as instructed in this Request for Proposal for the Proposer.

To validate experience, Proposer shall provide the following details to support his/her relevant past performance.

- a. Name and location of the Client and the project, the year of performance and the date the project was fully operational and accepted. The specific details of the project including the components and subcontractors utilized. Specify the name, title and telephone number for the Clients contract manager for the project;
- b. Names of your firm's staff and their direct involvement in the project;
- c. Governmental agency, if any, which verified compliance with its requirements or standards, and the names and telephone numbers of the key persons with direct knowledge of the projects.

After Manatee County Purchasing Division validates the Minimum Qualifications have been met, those Proposals found to be in compliance will be considered by the evaluation committee.

C.02 ADMINISTRATIVE SUBMITTAL

- a. Proposal Signature Form (Attachment A).
- b. Public Contracting and Environmental Crimes Certification (Attachment B).

C.03 INFORMATION TO BE SUBMITTED REGARDING PROPOSER(S)

Unless noted, no weight will be assigned to the Evaluation Factors stated above

- C.03.1 Provide a description of Proposers' **background and size**.
- C.03.2 Provide a general statement of qualifications to include Proposers' professional credentials, legal status, and **experience** in providing the service enumerated in this Request for Proposal.
- C.03.3 Proposer shall clearly demonstrate experience and ability. Provide a minimum of five (5) references of professional data warehouse services.

- C.03.4 Provide an **explanation of the Proposers'** corporate or other structure and governance.
- C.03.5 Detail the financial capabilities of Proposer(s) relevant to performing the scope of services. If more than one Proposer is teaming up to file a proposal, any prior work any two or more joint proposers have done before should be detailed.
- C.03.6 Identify each **principal of the firm and other "key personnel"** who will be professionally associated with the County. Do not include personnel that will not have a key role in providing services. Describe their respective areas of expertise.

For each identified person, provide the following:

- Full Name
 - Title
 - Professional credentials
 - Area of expertise, individual's roles and duties in providing services
 - Office address
 - Email address
 - Telephone number
 - Personalized resumes which identify the qualifications, training and experience of each key personnel
- C.03.7 Disclose **any ownership interest in other entities** involved in these services which might reasonably be selected to perform work under the scope of services set forth in this Request for Proposal. This ownership disclosure shall be included, whether such ownership occurs by the Proposer through a parent, subsidiary or holding company or any other form of business entity. Submit entity names and the percent of ownership for each.
- C.03.8 Submit a **manning level statement** for your organization, detailing how many total employees work for your firm at any one time, including temporary and part-time employees. List the ratio of full-time employees to part-time, and temporary employees. Also include a **subcontractor plan** detailing how subcontractors will be used.
- C.03.9 **Provide authorization for a Manatee County auditor and/or financial analysts to have access to your financial records at the primary location of the business entity** explained in response to item C.03.5, or such other location as may be agreed, for the purposes of verifying your financial representations, review and assessment of the historical and current financial capacity of your business entity and its expected ability to meet ongoing financial obligations to the County as proposed in this proposal to Manatee County. The County's audit and /or financial analyst

agents will report their findings in a summary report to the Manatee County Purchasing Official, which will be placed in the proposal files for subsequent use and review.

- C.03.10 The Proposer shall provide a narrative overview of the capabilities of the professional data warehouse services and how the system will meet each specification.
- C.03.11 Provide your **proposed cost** for the required hardware, software, installation (travel and per diem), training, maintenance and system upgrades in accordance with the requirements stated in the Scope of Service. Include any additional items that you foresee being needed during the performance of this project.
- C.03.12 Include a statement of qualifications that includes Proposer's credentials and experience in providing, operating and maintaining these systems.
- C.03.13 Please complete Attachment C – System Qualification Responses.
- C.03.14 Submit any other additional information which would assist the County in the evaluation of your proposal.

END SECTION C

SECTION D: SELECTION

D.01 EVALUATION FACTORS

Evaluation of proposals will be conducted by an evaluation committee. The committee's goal will be to identify the proposal which will overall best meet the needs of Manatee County as determined from the proposals received and subsequent investigation by the County. The committee will consider the information requested in Section C for each responsive proposal submitted by each Proposer to ascertain: (1) the perceived ability of the Proposer(s) to perform the Scope of Services as stated in this Request for Proposal.

Once all proposals have been measured against the criterion in Section C, an evaluation committee shall determine from the responses to this Request for Proposal and subsequent investigation as necessary, the Proposer(s) most qualified to be selected to negotiate an agreement

D.02 ORAL INTERVIEWS

In-person reviews may be conducted with responsible Proposers who are deemed reasonably susceptible of being selected for award, for the purposes of assuring full understanding of: (a) conformance to the solicitation requirements, (b) the abilities of the Proposer, and (c) the proposal submitted.

Proposers shall be available for presentations to and interviews with the evaluation committee, upon reasonable notice from the Purchasing Division. The date(s) and time(s) of any presentations / interviews shall be determined solely by the County, and may be closed to the public in the discretion of the Purchasing Official, and to the extent permitted by law.

D.03 SELECTION FOR NEGOTIATION

The evaluation committee will make a recommendation to the County Administrator as to the proposer which the County should enter into negotiations. The County Administrator will act upon that recommendation and, if accepted, the successful Proposer will be invited to enter negotiations led by the Purchasing Division.

D.04 AWARD

Award of an agreement is subject to the successful negotiations and the approval of either the County Administrator or the Board of County Commissioners (as provided for in the current Procurement Code.

D.05 NEGOTIATION

The proposal will serve as a basis for negotiating an agreement, but not compel adherence to its terms or conditions.

The selected Proposer shall be required to negotiate an agreement in a form and with provisions acceptable to Manatee County.

Negotiated Agreements may or may not include all elements of this RFP or the resulting successful proposal where alternative terms or conditions become more desirable to the County, and the parties agree to such terms.

The parties will negotiate the term of the agreement, and the circumstances in which it may be renewed, assigned or terminated.

The parties will negotiate matters of insurance, liability, record-keeping, auditing, and all other relevant contractual matters.

D.06 PROPERTY OF THE COUNTY

Upon submission, all proposals become the property of the County which has the right to use any or all ideas presented in any proposal submitted in response to this Request for Proposal whether or not the proposal is accepted.

All products and papers produced in the course of this engagement become the property of the County upon termination or completion of the engagement.

END SECTION D

ATTACHMENT A

**PROPOSAL SIGNATURE FORM
RFP #15-2392FL**

The undersigned represents that by signing the below, that he/she has the authority and approval of the legal entity purporting to submit the proposal, and that all of the facts and responses set forth in the proposal are true and correct. Proposer further certifies that it has received any and all addenda issued pursuant to this RFP, as indicated by dating below, and has incorporated the intent and meaning of same into its Proposal. If the proposer is selected by the County to negotiate an agreement, the undersigned certifies that the proposer's negotiators will negotiate in good faith to establish an agreement to provide the services described in the Scope of Services of this Request for Proposal.

Print or Type Proposer's Information Below:

Name of Proposer

Telephone Number

Street Address

Email Address

Web Address

Print Name & Title of Authorized Officer

Signature of Authorized Officer

Date Signed

Acknowledge Addendum No. _____ Dated: _____
Acknowledge Addendum No. _____ Dated: _____
Acknowledge Addendum No. _____ Dated: _____

ATTACHMENT B

PUBLIC CONTRACTING AND ENVIRONMENTAL CRIMES CERTIFICATION

SWORN STATEMENT PURSUANT TO ARTICLE V,
MANATEE COUNTY PURCHASING CODE

THIS FORM MUST BE SIGNED AND SWORN TO IN THE PRESENCE OF A NOTARY PUBLIC OR OTHER OFFICIAL AUTHORIZED TO ADMINISTER OATHS.

This sworn statement is submitted to the Manatee County Board of County Commissioners by _____
[print individual's name and title]

_____ For _____
[name of entity submitting sworn statement]

whose business address is: _____

and (if applicable) its Federal Employer Identification Number (FEIN) is _____. If the entity has no FEIN, include the Social Security Number of the individual signing this sworn statement:

I understand that no person or entity shall be awarded or receive a county contract for public improvements, procurement of goods or services (including professional services) or a county lease, franchise, concession or management agreement, or shall receive a grant of county monies unless such person or entity has submitted a written certification to the County that it has not:

(1) been convicted of bribery or attempting to bribe a public officer or employee of Manatee County, the State of Florida, or any other public entity, including, but not limited to the Government of the United States, any state, or any local government authority in the United States, in that officer's or employee's official capacity; or

(2) been convicted of an agreement or collusion among bidders or prospective bidders in restraint of freedom of competition, by agreement to bid a fixed price, or otherwise; or

(3) been convicted of a violation of an environmental law that, in the sole opinion of the County's Purchasing Director, reflects negatively upon the ability of the person or entity to conduct business in a responsible manner; or

(4) made an admission of guilt of such conduct described in items (1), (2) or (3) above, which is a matter of record, but has not been prosecuted for such conduct, or has made an admission of guilt of such conduct, which is a matter of record, pursuant to formal prosecution. An admission of guilt shall be construed to include a plea of nolo contendere; or

(5) where an officer, official, agent or employee of a business entity has been convicted of or has admitted guilt to any of the crimes set forth above on behalf of such and entity and pursuant to the direction or authorization of an official thereof (including the person committing the offense, if he is an official of the business entity), the business shall be chargeable with the conduct herein above set forth. A business entity shall be chargeable with the conduct of an affiliated entity, whether wholly owned, partially owned, or one which has common ownership or a common Board of Directors.

For purposes of this Form, business entities are affiliated if, directly or indirectly, one business entity controls or has the power to control another business entity, or if an individual or group of individuals controls or has the power to control both entities. Indicia of control shall include, without limitation, interlocking management or ownership, identity of interests amount family members, shared organization of a business entity following the ineligibility of a business entity

under this Article, or using substantially the same management, ownership or principles as the ineligible entity.

Any person or entity who claims that this Article is inapplicable to him/her/it because a conviction or judgment has been reversed by a court of competent jurisdiction, shall prove the same with documentation satisfactory to the County's Purchasing Director. Upon presentation of such satisfactory proof, the person or entity shall be allowed to contract with the County.

I UNDERSTAND THAT THE SUBMISSION OF THIS FORM TO THE CONTRACTING OFFICER FOR MANATEE COUNTY IS VALID THROUGH DECEMBER 31 OF THE CALENDAR YEAR IN WHICH IT IS FILED. I ALSO UNDERSTAND THAT ANY CONTRACT OR BUSINESS TRANSACTION SHALL PROVIDE FOR SUSPENSION OF PAYMENTS, OR TERMINATION, OR BOTH, IF THE CONTRACTING OFFICER OR THE COUNTY ADMINISTRATOR DETERMINES THAT **SUCH PERSON OR ENTITY HAS MADE FALSE CERTIFICATION.**

[Signature]

STATE OF FLORIDA
COUNTY OF _____

Sworn to and subscribed before me this _____ day of _____, 20____ by _____.

Personally known _____ OR Produced identification _____
[Type of identification]

Notary Public Signature My commission expires _____.

[Print, type or stamp Commissioned name of Notary Public]

Signatory Requirement - In the case of a business entity other than a partnership or a corporation, this affidavit shall be executed by an authorized agent of the entity. In the case of a partnership, this affidavit shall be executed by the general partner(s). In the case of a corporation, this affidavit shall be executed by the corporate president.

ATTACHMENT "C"

SYSTEM QUALIFICATION RESPONSE

I. Regular Processing Timeframes: It is important to Manatee that the data available is processed timely and accurately. Data will likely generate from various sources in various formats.

1. Confirm that your system can accept and load data from various sources monthly at a minimum. If your platform can accept data more frequently than monthly, please describe.
2. Please discuss how your platform handles different data cycles in a single application. Depending on when your Firm receives data from various Manatee vendor sources (claims, labs, prescriptions, etc.), how quickly would a complete profile for a member or provider be available. How does your platform account for lag time for different data cycles?

II. Disparate Data Aggregation: The core data platform will need to accept claims and clinical data from a variety of sources.

3. Confirm that your platform can accept claims and clinical data from the following sources. Indicate any deviations or additional sources that your platform can accept:
 - a. Payer Claims Data: Medical, Pharmacy, and Dental
 - b. Eligibility files
 - c. Clinical Data (Onsite Clinics)
 - d. Laboratory Data feeds
 - e. Wellness/Care/Disease Management
 - f. Member Generated health Data (i.e Bluetooth compatible wearable technology)
 - g. Human Resources Data
4. Describe the functionality and respective operations within your platform to allow Manatee staff to administer in-house wellness and incentive participation and outcome.
5. Please list the data import and export formats that your product supports, outline any additional fees associated with imports/exports

III. Data Storage: It is important to Manatee that at least 5 years of data can be stored in the system and reported on in various ways.

6. As part of the initial implementation, up to 5 years of claims and/or clinical data will be loaded. Confirm acceptance of a minimum of 5 years of data. Confirm acceptance of a minimum of 5 years of data and specify if your firm has capability to store unlimited years of data

IV. Dynamic Cohort Generation: Manatee has many in-house wellness and health management programs where aggregating data based on cohort populations will assist in program development and enhancement as well as outcome reporting.

7. Please describe your platform's ability to create cohorts dynamically and report on them, focusing at minimum on the following points:
 - a. Confirm the product support a comprehensive view of an individual across all care coordination activities.
 - b. Confirm that for members in specific programs, comparison reports for engaged versus non-engaged member results are available.
 - c. Confirm cohort members in a clinical group be easily identified, saved and monitored over time for trending changes in characteristics and outcomes.
 - d. Confirm the platform has the ability to query multiple cohort groups so that members recognized in several cohorts can be identified.

V. Future Direction and References

8. Provide information on the future direction of the proposed product(s) with respect to future features and functionality and strategic focus and direction.

VI. Support

9. If Manatee has specific requests that are not currently available in the platform, what is the availability to customize the product to meet the needs? Please indicate if there would be cost related to customization.

VII. Predictive modeling

10. What tools does the platform provide in terms of predictive modeling to help direct future initiatives and programs? Describe the opportunity for Manatee to generate such reports / graphs themselves?

VIII. Population health management

11. Describe the tools and reports that are available with your platform that can enhance Manatee's ability to identify, monitor and coordinate services for our members based on analytics including: claims, demographics, disease identifiers, provider trends, utilization metrics, diagnosis codes, risk / gap of care indexes, etc?

IX. Compatibility with In-house data systems: Manatee currently manages multiple in-house programs via internal databanks and spreadsheets. For some of the larger campaigns, Access databases have been created to enter, monitor and analyze outcomes. Data that is entered includes demographics, clinical information, and reward program disbursements among other items. Other programs utilize Excel spreadsheets for the same purposes. Program participation for these initiatives is over 5,000 members.

12. Does the platform have the ability to receive such data from Access, Excel, electronically so that the information can be viewed and analyzed without manual data entry? Describe this process.

13. Describe the opportunity Manatee has to utilize your platform to manage the in-house incentive and rewards programs that are currently being managed via Access and Excel data bases.

14. Does Manatee have the capability to export/import Excel / Access spreadsheets directly from/to the platform itself or would a request need to be made to the vendor to do so?

X. Provider Quality Measures

15. Manatee is interested in identifying the highest quality providers to improve outcomes. Describe the functionality and analytics used for the purposes of identifying provider quality measures or gaps in care measures.

XI. Manatee Dashboard Reporting and Summary

16. Describe your capabilities to produce a dashboard for Health Plan Advocates reflecting data such as: Claims details, Lab / Biometrics, Diagnosis Groupings, Pharmacy drug classes, Procedure codes, etc.

17. Does your platform allow for comments to be added from internal health plan advocates and external documents scanned into it? Essentially, what capability does the platform have to provide an electronic health/wellness record created for members that would include data from both outside data sources as well as internal documentation and add-ons?

18. Describe your capabilities to produce a dashboard for providers, facilities, etc.

XII. Gap in Care and Risk Indexes - Manatee utilizes an intensive in-house advocate program to case manage and oversee member services including medical, mental health, pharmacy management and wellness. Many of these services are not producing traditional medical claims. Manatee desires that the internal programs, if addressing gaps in care that are not tied to a claim are incorporated into the gap in care and risk analysis. For example, 98% of our population has an A1C test annually, but because the test is done through a vendor and not a claim, it is not calculated in the gap in care analysis in the current system and therefore, it reflects significant gaps in care for our population when that is not the case.

19. Define how the system identifies Gap in Care and Risk Indexes. If applicable, include what elements from a claim or otherwise are included in the algorithm.

20. Would your platform allow for inclusion of these services in Care Cap identification rather than just services delivered by outside providers via claim submission?

21. How standardized are your Gap in Care and Risk Index measures in comparison to other vendors. How equivalent are your measures if comparing to national data, other entities data, etc?

XIII Demo Access

22. Please provide Manatee with information needed to access a demo site as part of this proposal process.

23. Please describe the online support that your product provides to end-users and describe the training aids your firm offers to orient clients and keep clients up to date on your platform.

24. Describe any services your firm would provide in terms of engaging in data analysis and interpretation and consulting with Manatee on the results of the data provided.

XIV. Reporting

25. Describe the reporting capabilities of your platform that can be accessed by the client as well as accessed by your company and provide hardcopy examples of most common client reports with your submission.

26. If data storage is unlimited, describe any deviations from the platform's ability to report on historical data by the client.

XV. Options for Employee Portal: Manatee currently does not have a platform for our employees and dependents to obtain a comprehensive view of their enrollment and performance in various on-site programs. Manatee is interested in providing a portal for our employees where they can obtain up to date information on their progress in the incentive programs as well as communicate with their Health Plan Advocates.

27. If this component exists, describe how it allows for Manatee employees to have the ability to view their participation in our internal Wellness Activities, rewards earned in the program, as well as other relevant data. Describe that functionality and experience from the employee's usage as well as the Manatee staff administration of that data reflected in the portal.

28. Manatee has a unique gated health plan eligibility program that is driven currently via a paper process whereby employees obtain signatures from Physicians to confirm completion in a certain timeframe of evidence based care. Manatee desires to explore opportunities to streamline this process to minimize impact on the employee and provider and increase efficiency and accuracy for Manatee. Included in this desire is an opportunity to improve on the messaging (Text and email) capabilities to our membership about the requirements.

29. Describe the capabilities your firm has to support this concept.

XVI. Product Differentiation

30. Elaborate on how your solution provides added benefits and enhancements beyond what is described above.

31. Describe how your data warehouse stands out above your competitors.