

Financial Management Department Purchasing Division 1112 Manatee Avenue West, Ste 803 Bradenton, FL 34205 Phone: (941) 749-3014 www.mymanatee.org

August 11, 2015

TO: All Proposers

SUBJECT:

Request For Proposal (RFP) #15-2392FL Professional Data Services and Analytics Platform for Employee Health Benefits Division

## **ADDENDUM #1**

The following items are issued to add to, modify and clarify the Request For Proposal document. Proposals are to be submitted on the specified time and date due, in conformance with the additions and revision listed herein.

## A. Clarification Requests as submitted by Proposer's

1. General - Is the County open to a vendor hosted solution?

Yes.

- 2. General In order to provide pricing, please provide the following general information:
  - How many employee and/or member lives are expected to be housed in the data warehouse annually?

Approximately 6800 lives.

Please provide a list of all data sources and suppliers to the data warehouse.

Medical – Aetna: Pharmacy – Optum RX; Lab results – Quest Diagnostics.

o How many users do you anticipate?

For data analytics and care management usages, there would be approximately 10 users. If the platform allows for an employee portal, there would be significantly more.

3. General - Does Manatee County have a current vendor for Data Services and Analytics?

Yes.

4. Section A.04 - Is there an approximate date/time when addenda shall be posted on <a href="http://www.mymanatee.org">http://www.mymanatee.org</a>?

No, we will try and get the addendum out as quickly as possible based on the questions that are received.

5. Section C.01 - How is this request for a single client reference different from Section C.03.3? Can one of the five references requested in Section C.03.3 be used for this response?

The first is for "Minimum Qualifications". Yes, the reference may be repeated.

6. Section D.02 - For planning purposes, can the County provide an estimated timeframe for the Oral Interviews?

The Evaluation Committee that is selected will make this decision, it would likely be no more than two (2) hours should oral presentation be required.

7. Section D.05 - Is the Proposer required to submit proposed revisions to the County's agreement terms and conditions along with the response? If yes, please provide a copy of the County's standard form of agreement.

No.

8. Section D.06 - This section states, "All products and papers produced in the course of this engagement become the property of the County upon termination..." Is the county open to a subscription approach to product licensing wherein the access to the product expires at the end of the contract term?

Yes.

- 9. Attachment C, Section II, 3 Please provide additional information regarding the type of data to be provided, including format, for each of the following:
  - Clinical Data (Onsite Clinics)

Manatee County does not have an onsite clinic, but wishes to know if the vendor responding can accept utilization data from an onsite clinic.

o Wellness/Care/Disease Management

This data is currently housed in excel and access data base formats.

Member Generated Health Data

Examples include data generated by wearable technology (fitbit, jawbone, etc) or Bluetooth technology.

Human Resources Data

Examples include data related to absence management (sick usage, paid time off, etc).

10. Attachment C. Section XI, 17 - Please provide additional examples of the electronic health / wellness records. What is the anticipated use for these records? Please clarify the source of these documents?

This question is inquiring about whether the platform has the capability for the clinical advocates at the County to document activity that is not claim related. For example, can the platform act as a "case management" tool for the internal advocates working with the particular individual. Examples would be when an individual meets with the onsite Pharmacist for an intervention, can progress notes be entered into the platform for that particular individual patient so other clinical advocates are aware of needed information. The use of these records would be for integrated care management.

11. Attachment C, Section XV - Is the Employee Portal a required component?

No, all proposed options will be evaluated.

12. General – Will a phone dial-in be available for the opening of bids on the 19th?

No.

13. Section B.02 – Would Manatee County be open to a periodic email to employees providing details on Wellness activity and rewards as an alternative to an employee portal?

Yes, Manatee would be open to periodic emails to employees if an employee portal is not an option.

14. Section B.02 – Please elaborate on data tracking on plan level eligibility?

Employees at the County have four (4) health plans to elect at annual enrollment. The question is related to the functionality of the platform's ability to pull data based on the plan level that the employee is enrolled. The County understands that with an ongoing eligibility file, the plan level would need to be submitted to the proposer.

15. Attachment C, Section XV – How much weight in the evaluation is assigned to the Employee Portal?

No weight will be assigned to any particular item.

Proposals are to be prepared as instructed in this Request For Proposals and shall be received at Manatee County Purchasing Office, Suite 803, 1112 Manatee Avenue West, Bradenton, Florida, FL 34205 until **4:00 P.M.**, **August 19, 2015**.

Cordially,

Frank G. Lambertson Contracts Negotiator